

How Does the GAP Geysers warranty process work.

Warranty.

All GAP Geysers come with a 5 year manufacturers defects warranty for the main tank, and a 1 year warranty on the element and thermostat.

If you are experiencing a problem with your GAP geyser please follow the instructions.

NOTE: Do not remove the geyser from where it is installation.

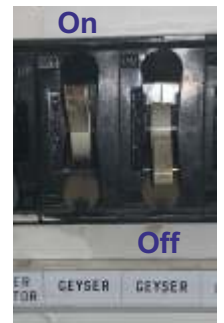
Warranty Process

Not Heating

If your Geyser is not heating up.

- Check that the Isolator switch on the DB board is up.
- If the switch is **off**, switch it on and allow about 2 hours for the geyser to heat up.
- If the switch is **on**, but the water is not hot, and the geyser is less than 1 year old please contact GAP Warranty division.
- If the switch is **on**, but the water is not hot, and the geyser is more than 1 year old please contact your local plumber for assistance.

Do Not remove the geyser from the installation if it is under warranty.



Leaking

If your Geyser is leaking.

- If your geyser is less than 5 years old, please follow the below instruction.

Do Not remove the geyser from the installation if it is under warranty.

- Mail a copy of the CoC to warranty@gapgeysers.co.za
- If you do not have a CoC please take the following photos and mail them to the above address.

- Serial Tag.

- Installation.

- PRV Valve.



Please mail the following to warranty@gapgeysers.co.za

- Photos or CoC.
- Contact details.
- Address.

if you require further information or to track your warranty please call 011 974-0131